



U.S. Customs and
Border Protection

Mr. Glenn Uriu
Maruzen of America, Inc.
19640 Rancho Way
Dominguez Hills, CA 90221
US

Dear Mr. Uriu:

The Customs-Trade Partnership Against Terrorism (C-TPAT) requires active participation to assist Customs and Border Protection (CBP) in enhancing the security of our borders and promoting the efficient flow of international trade. C-TPAT partners commit to securing their supply chains against possible compromise and strive for high levels of regulatory compliance.

In an effort to improve this working partnership, a new C-TPAT Internet Application and Communications Portal has been recently implemented. The C-TPAT Security Link Portal is a significant advancement in the evolution of the C-TPAT program. It enhances and improves the processing and communication for all C-TPAT participants and certified C-TPAT members.

The C-TPAT Security Link Internet Portal is mandatory for all eligible participants. In order to access the Security Link Portal, C-TPAT companies must use their point of contact (POC) e-mail address as a logon ID.

Our records indicate that your company, Maruzen of America, Inc., does not have a valid POC e-mail address on file with C-TPAT. Therefore, Maruzen of America, Inc. must submit a valid e-mail address to obtain access to the C-TPAT Security Link Portal, and fulfill your Supply Chain Security Profile commitment by the date below. If you do not respond within the time frame, Maruzen of America, Inc. will be suspended from the C-TPAT program and all related benefits will lapse.



Please forward your valid POC e-mail address to industry.partnership@dhs.gov with the subject line, "POC E-Mail Address -Maruzen of America, Inc.." Also, in the message, you must include your current company address and phone number.

Please continue to check the CBP website www.cbp.gov for updates. If you have any questions regarding this matter, please email us at industry.partnership@dhs.gov.

Yours truly,



Todd Owen
Director, C-TPAT
Office of Field Operations
Customs and Border Protection

Enclosures

C-TPAT Security Link Portal - Questions and Answers

Q: What is the C-TPAT Security Link Portal?

A: The C-TPAT Security Link Portal is a secure, full-service, Internet web portal that will allow qualifying C-TPAT participants to:

- Enter new applications.
- Instantly submit information updates and add new information.
- Maintain a "living" Supply Chain Security Profile that can be updated as needed and must be updated and re-certified on a yearly basis.
- Communicate directly with CBP C-TPAT and/or their designated C-TPAT Supply Chain Security Specialists using a secure system.
- Receive information directly from CBP to include cargo security alerts and sanitized intelligence information.
- Maintain a list of authorized users.

Q: Are C-TPAT participants required to use the C-TPAT Security Link Portal?

A: Yes. All C-TPAT participants will be required to use the C-TPAT Security Link Portal to ensure that all company information and Supply Security Profile information is accurate and complete.

Q: What information will be required to create and maintain a C-TPAT Security Link Portal Account?

A: C-TPAT participants and certified members will be required to enter, update, and maintain several key fields of information to assist in the verification of program eligibility. This includes the posting of your current C-TPAT Supply Chain Security Profile and business profile information.

Q: How long will C-TPAT participants have to provide their Supply Chain Security Profile information to CBP C-TPAT in the C-TPAT Security Link Portal?

A: C-TPAT participants must access and update all C-TPAT Security Link Portal Account information, including their current C-TPAT Supply Chain Security Profile based on the following implementation schedule dates:

C-TPAT Enrollment Category	Security Profile Update Date
Importers	Before July 1, 2006
U.S./Canada Highway Carriers	Before July 1, 2006
U.S./Mexico Highway Carriers	Before July 1, 2006
Rail Carriers	Before July 1, 2006
Sea Carriers	Before July 1, 2006
Air Carriers	Before July 1, 2006
U.S. Marine Port Authority/Terminal Operators	Before August 1, 2006
Air Freight Consolidators, Ocean Transportation Intermediaries and Non-Vessel Operating Common Carriers (NVOCC)	Before August 1, 2006
Foreign Manufacturers	Before August 1, 2006
Licensed Brokers	Before August 1, 2006

Q: What happens if a C-TPAT participant fails to update this information by the date required?

A: The C-TPAT participant's application will be considered withdrawn. All C-TPAT benefits, including reduced and expedited CBP exam processing and Free and Secure Trade (FAST) lane access will be removed and the company would be required to reapply for the C-TPAT program.

Q: When is the C-TPAT Security Link Portal going to be available?

A: The Security Link Portal will be available May 2006. It will also be announced on the CBP web site with instructions accompanied by the URL.

Q: What kind of computer access does a qualifying C-TPAT participant need to use the C-TPAT Security Link Portal?

A:

1. Users must have access to the Internet. The C-TPAT Security Link Portal URL will be available on www.cbp.gov website.
2. All authorized users must also have a valid e-mail address that has been provided to CBP C-TPAT.

Q: Who will be allowed to create or modify a C-TPAT Security Link Portal Account?

A: The account can only be created or modified by the C-TPAT participant's point of contact (POC). At minimum, one of the POC must be a company officer or employee and have valid e-mail addresses registered with CBP C-TPAT.

Q: How will C-TPAT participants obtain access to the C-TPAT Security Link Portal?

A: Using their e-mail address as a logon ID, the primary C-TPAT POC will be permitted access to create a C-TPAT portal account. The e-mail address must be currently on file with the C-TPAT program and belong to either a company employee or officer. The primary C-TPAT POC will be able to add additional users for access to their company's C-TPAT Security Link Portal account. Each user assigned by the primary C-TPAT POC will be required to have a valid e-mail address and create a unique password.

Q: Who has access to my company information posted on the C-TPAT Security Link Portal?

A: Access is only permitted for:

1. CBP C-TPAT program personnel, and
2. C-TPAT participant authorized users as controlled and designated by the primary C-TPAT POC.

Access to all C-TPAT participant information found in the C-TPAT Security Link Portal such as your company name, business information, supply chain security profile, etc. will be held as confidential within U.S. Customs and Border Protection (CBP), C-TPAT program and not shared unless it is authorized by the primary C-TPAT POC or one of the participant's designated authorized users. CBP will not share this information without your permission.

Q: Why is CBP making participation in the C-TPAT Security Link Portal mandatory?

A: CBP is making this mandatory to:

- Improve the communications between C-TPAT participants and Certified Members.
- Allow participants to receive information directly from CBP to include cargo security alerts and sanitized intelligence information.
- Create a uniform processing.
- Streamline C-TPAT application processing.
- Provide completely paperless process.
- Provide a structure to facilitate the construction and maintenance of the C-TPAT Supply Chain Security profile. The supply chain security profile outlines the participant's commitment to C-TPAT criteria and/or guidelines.
- Ensure all C-TPAT participants update and maintain all C-TPAT information.